

PCN ADMIN CENTRE
 BACCHUS HOUSE 1 STATION ROAD ADDLESTONE SURREY KT15 2AG
 TEL: T+44(0)1932 918098
 EMAIL CUSTOMERSERVICES@IPAYMYPCN.NET
 WEBSITE WWW.IPAYMYPCN.NET

February 2019

PRIVATE & CONFIDENTIAL
 [Redacted]

Dear Miss Scharrer

Our Client:	Indigo Park Solutions UK Limited
Penalty Notice Number:	[Redacted]
Vehicle Registration No.	[Redacted]
Location:	St Albans Victoria Street MSCP
Offence:	Failing to obtain a valid ticket or voucher
Offence Date:	[Redacted] 12/2018
Total Amount Due:	£100.00 (£60 if paid within 14 days of this letter)
AS Verification Code	[Redacted]

Indigo Park Solutions Limited is a member of the British Parking Association's Approved Operator Scheme, an Accredited Trade Association, and operates in accordance with its Code of Practice. When parking on Railway land, the onus rests with the driver to comply with the Railway Byelaws.

On the date above, the driver parked the vehicle in breach of the Railway Byelaws which are clearly displayed at the car park.

Following receipt of your appeal against the above Penalty Notice ("PN") your submission has been carefully studied and all relevant evidence and documentation has been reviewed accordingly.

In consideration of all factors pertaining to this matter I can confirm your appeal has been rejected and the Penalty Notice is therefore upheld.

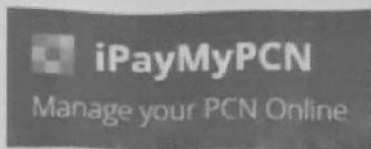
The driver failed on this date to obtain a valid ticket or voucher. Please note, it is the responsibility for the driver to adhere to the terms and conditions of the signage displayed on site. Therefore, the terms and conditions were breached, and this Penalty Notice was issued correctly.

You should pay the total amount due as shown above within the next 14 days from the date of this letter. There are various methods of payment available:

- Call us on 01932 918098;
- Pay securely online at www.ipaymypcn.net;
- Pay via bank payment or transfer quoting the above noted reference; or
- Send a payment to the address noted above (please quote the PN Number on all payments)



PCN Admin Centre & www.iPaymyPCN.net are trading names of ZZPS Limited
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 ZZPS Limited, registered in England & Wales numbered 07846404. VAT No. 133 2637 35



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By law we are required to inform you that Ombudsman Services (www.ombudsman-services.org) provides an alternative dispute resolution service that would be competent to deal with your appeal. However, the BPA has chosen not to participate in their alternative dispute resolution service.

You have now reached the end of the internal appeals procedure. Should you remain dissatisfied with this decision, you may further your appeal to The Appeals Service, within 28 days of this notice of rejection, details of which are available at www.asparking.co.uk.

If no appeal is submitted to The Appeals Service and payment is not received as detailed above, the outstanding Penalty Notice will be passed to our Clients' appointed debt collection agency for further action and all costs associated with this process will be added to the amount outstanding as advised on the signage at the site.

Yours sincerely

Customer Services

PCN Admin Centre

