PENALTY CHARGE NOTICE (PCN)

Road Traffic Regulation Act 1984 (as amended)
London Local Authorities Act 1996 (as amended)

Penalty Charge Notice Number: [Redacted]
Vehicle Registration Number: [Redacted]
Date of this Notice: 06/08/2012
Contravention Date: 30/07/2012
Make of Vehicle: VOLKSWAGEN

The Council of the London Borough of Ealing believes that a Penalty Charge is payable with respect to the above vehicle for the following alleged traffic contravention:

34j – Being in a bus lane

in Greenford Road, Greenford (Southward) (823) on 30 July 2012 at 17:56.

The alleged contravention was recorded from a roadside camera at the time stated. The alleged contravention is supported by recorded video footage.

DO NOT IGNORE THIS NOTICE

A Penalty Charge of £130 must be paid before the end of the period of 28 days beginning with the date of this notice. If the Penalty Charge is paid before the end of the period of 14 days beginning with the date of this notice a reduced amount of £65 is payable. Payment should be sent to Ealing Council, Parking Services, PO Box 46264, London, W5 2UN.

If the Penalty Charge is not paid before the end of the 28 day period, an Enforcement Notice may be served by the Council of the London Borough of Ealing on the person appearing to be the owner of the vehicle. The Enforcement Notice will allow formal representations on the following grounds:

- that the recipient was not the owner at the time
- that there was no contravention
- that the vehicle was being used without the owner’s consent

Please see overleaf for more details of how to pay and what to do if you think that this PCN should not have been issued.

To the right are pictures taken from the video recording of your vehicle in the bus lane.

Data Protection statement
The Council of the London Borough of Ealing will use any data collected through the issuing of this Penalty Charge Notice for the enforcement of traffic contraventions and other associated purposes. This data may also be disclosed to London Councils and other enforcement agencies. All processing of this data will be in accordance with the Data Protection Act 1998.
HOW TO PAY

Please make cheques and postal orders payable to “EALING COUNCIL” and write the penalty charge notice number on the back. Please do not send post-dated cheques as they will not be accepted.

To pay:-

BY TELEPHONE: on 020 8825 6565 (24-hours) using a debit/credit or charge card (Not Amex or Diners Club).
Please have your card and Penalty Charge Notice details ready when you call.

WEB: debit/credit or charge card please go to www.ealing.gov.uk and follow the link to Pay Online.

BY POST: fill in the payment slip at the bottom of this page and send it with your cheque or postal order payment to:
Ealing Council, Parking Services, PO Box 46264, London, W5 2UN.
If you want a receipt, please enclose a stamped addressed envelope.
Please ensure that the Penalty Charge Notice number is written on the reverse of the cheque/postal order.
Please do not send cash by post.

IN PERSON: at Customer Service Centre, Perceval House, 14-16 Uxbridge Road, W5 2HL between 09:00am to 5:00pm (Times may alter) on Monday to Friday.
If you pay by cash it is very important to get a receipt, in case there is any later query about your payment.
Personal callers at the Customer Service Centre may pay by cash, credit/debit card (Not Amex or Diners Club), cheque (supported by a cheque guarantee card) or postal order. Please note, that our cash office in the Customer Service Centre is due to close. Therefore cash payment facilities are subject to change. Alternative methods for payment in person are: postal orders & cheques. If you wish to use credit and debit cards then payment must be made online at www.ealing.gov.uk or by using our automated telephone service.

Please do not send any payment if you want to challenge this penalty charge notice

HOW TO CHALLENGE

If you do not think this Penalty Charge Notice should have been issued, you should write to us including any available supporting evidence.

If you write to us within 14 days and we do not accept your challenge, we will give you the chance to pay the reduced rate for another 14 days from when we write back to you.

Your challenge may be made by e-mailing parking.services@ealing.gov.uk, by fax to: 0208 825 8715 or by post to: Ealing Council, Parking Services, PO Box 46264, London, W5 2UN. Your challenge must include the name, postal address and signature of the person making it. If a challenge is made electronically then the name of the person making it will be taken to be the signature of that person.

If the penalty charge remains unpaid, an Enforcement Notice will be sent to the owner of the vehicle, who will then have 28 days to make formal representations against liability for payment of the penalty charge.

You can view a recording or still images of this alleged contravention online by visiting www.viewmypcn.co.uk/ealing. If your contravention date is on or after 14th November 2011. If your contravention date is before 14th November 2011, you can still obtain a recording or images by writing to Ealing Council, Parking Services, PO Box 46264, London, W5 2UN or e-mailing parking.services@ealing.gov.uk. Please quote your PCN number and “Video viewing” in the subject field.

Please do not make any payment if you want to challenge this PCN.

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Payment slip- Please return with all payments sent by post or made in person.

Penalty Charge Notice number: [Redacted] VRM: [Redacted]
Issued in: Greenford Road, Greenford (Southward) (823) at 17:00 on 30 July 2012.
Date of this Notice: 06/08/2012
Payment due within 14 days of the date of this notice: £65

Mr/Mrs/Ms/Miss: ____________________________

Address: ____________________________________
Postcode: ____________________________ Contact No: ____________________________