HOW TO PAY

Please make cheques and postal orders payable to “EALING COUNCIL” and write the penalty charge notice number on the back. Please do not send post-dated cheques as they will not be accepted.

To pay:-

BY TELEPHONE: on 020 8825 6565 (24-hours) using a debit/credit or charge card (Not Amex or Diners Club)
Please have your card and Penalty Charge Notice details ready when you call.

WEB: debit/credit or charge card please go to www.ealing.gov.uk and follow the link to Pay Online.

BY POST: fill in the payment slip at the bottom of this page and send it with your cheque or postal order payment to:
Ealing Council, Parking Services, PO Box 46264, London, W5 2UN.
If you want a receipt, please enclose a stamped addressed envelope.
Please ensure that the Penalty Charge Notice number is written on the reverse of the cheque/postal order.
Please do not send cash by post.

IN PERSON: at Customer Service Centre, Perceval House, 14-16 Uxbridge Road, W5 2HL between 09:00am to
5:00pm (Times may alter) on Monday to Friday.
If you pay by cash it is very important to get a receipt, in case there is any later query about your payment.
Personal callers at the Customer Service Centre may pay by cash, credit/debit card (Not Amex or Diners Club), cheque
(supported by a cheque guarantee card) or postal order. Please note, that our cash office in the Customer Service
Centre is due to close. Therefore cash payment facilities are subject to change. Alternative methods for payment
in person are: postal orders & cheques. If you wish to use credit and debit cards then payment must be made
online at www.ealing.gov.uk or by using our automated telephone service.

Please do not send any payment if you want to challenge this penalty charge notice

HOW TO CHALLENGE

If you do not think this Penalty Charge Notice should have been issued, you should write to us including any available
supporting evidence.

If you write to us within 14 days and we do not accept your challenge, we will give you the chance to pay the reduced rate
for another 14 days from when we write back to you.

Your challenge may be made by e-mailing parkingservices@ealing.gov.uk, by fax to: 0208 825 8715 or by post to: Ealing
Council, Parking Services, PO Box 46264, London, W5 2UN. Your challenge must include the name, postal address and
signature of the person making it. If a challenge is made electronically then the name of the person making it will be
taken to be the signature of that person.

If the penalty charge remains unpaid, an Enforcement Notice will be sent to the owner of the vehicle, who will then have
28 days to make formal representations against liability for payment of the penalty charge.

You can view a recording or still images of this alleged contravention online by visiting www.viewmypcn.co.uk/ealing if
your contravention date is on or after 14th November 2011. If your contravention date is before 14th November 2011, you
can still obtain a recording or images by writing to Ealing Council, Parking Services, PO Box 46264, London, W5 2UN or
e-mailing parkingservices@ealing.gov.uk. Please quote your PCN number and “Video viewing” in the subject field.

Please do not make any payment if you want to challenge this PCN.

BLEPCN12

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Payment slip- Please return with all payments sent by post or made in person.

Penalty Charge Notice number: [Redacted] VRM: [Redacted]
Issued in: Greenford Road, Greenford (Northward) (U) at 08:00 on 26 July 2012.
Date of this Notice: 01/08/2012
Payment due within 14 days of the date of this notice: £65
Mr/Mrs/Ms/Miss: ________________________________________________________________
Address: _____________________________________________________________
Postcode: __________________________ Contact No: __________________________
